

Bogus callers aim to enter your home under false pretences and steal from you. Perpetrators may pose as builders, utility company personnel, door-to-door sales people, council staff or police officers. Always be wary of people who turn up at your door unannounced.



**BOGUS
CALLERS**
A GUIDE TO
DOORSTEP
SAFETY

REMEMBER

- Think before opening the door - are you expecting anyone? Use your spyhole and your door chain to see if you recognise the caller.
 - Ask the caller for proof of identity. Contact the company the caller claims to represent using the number in the phone book. Never ring the number given by the caller.
 - If you are in any doubt do not open the door. Ask the caller to return at a later time and arrange for a friend, relative or neighbour to be present. You do not have to let anyone in to your home.
- Utilities companies now offer a password identification system. Any caller from one of these companies should be able to give a pre-arranged password as additional proof of identity. Look on your bill and contact your supplier for further information.
 - If you are suspicious dial 999 immediately.

OTHER GENERAL PRECAUTIONS YOU SHOULD TAKE

- Avoid keeping large sums of money in the house
- Keep valuables and documents containing personal details out of sight
- Keep your keys in a safe place and not on display
- Secure all other doors and windows before answering the front door